



**DIGITAL AT THE EDGE.  
HUMAN AT THE CORE.**

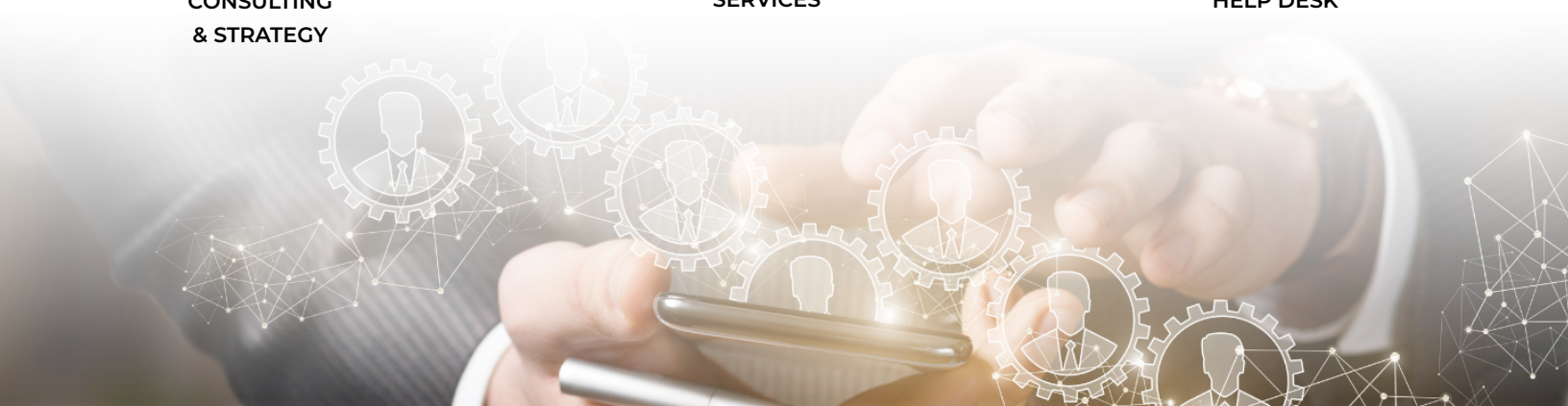
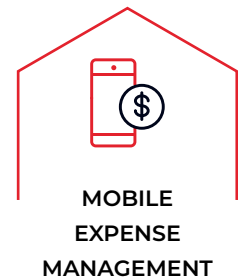
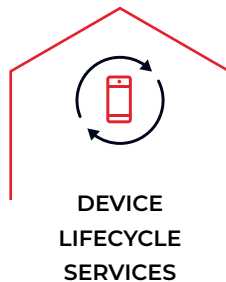
## **NEXT-GENERATION MANAGED MOBILITY SERVICES**

Our goal at DMI is to take over the heavy lifting associated with our customers managing their mobile eco-system. We are focused on delivering the ultimate experience in mobility uptime, performance, service, and security. We take an approach with a heavy focus on consulting our customers on innovative ways to manage, deploy, and advanced their business processes today, by going deeper within organizations,

to truly understand ways to advance the end-user experience. With hundreds of mobile implementations completed, and more than 4M+ devices and users under management, we not only secure and manage the full lifecycle of our customer's devices, but consistently look for opportunities to advance your services and drive continued efficiency and cost savings.

## **SERVICES**

Benefits of combining services, to truly manage your entire mobile eco-system



## UEM/MDM MANAGEMENT

UEM/MDM agnostic, with services ranging from strategy, solution architecture & design, security, assessments, policy, compliance management, application management, solution monitoring, and maintenance

## MOBILITY CONSULTING & STRATEGY

As a leader in Managed Mobility Services, globally, we provide experience expertise to help you identify opportunities and solutions, geared towards enhancing and optimizing your mobile eco-system, designed around enhancing your end-user experience, to include services such as mobility consulting, solution research, industry reviews, & mobile technology assessments.

## DEVICE LIFECYCLE SERVICES

Providing full lifecycle services for all devices, including but not limited to mobile, tablet, laptop, and ruggedized devices. Our services range from the acquisition of mobile equipment, forward & reverse Logistics, provisioning & kitting, sparing and warranty services, custom case enclosures, & end of life services.



## PROCUREMENT SERVICES

Whether purchasing through DMI or wireless carriers, DMI is your specialist for obtaining mobile equipment, accessories, & end-user devices. We create optimized workflows, allowing your end-users ease when needing to purchase a new device, upgrade, and or perform a carrier feature change.

## MOBILE EXPENSE MANAGEMENT

Pairing technology with services, to allow for true optimization of your mobile expenses, to create a truly solid inventory of your equipment, carrier invoices, and allocation of cost centers and people. Providing mobile expense management services including, but not limited to dispute management, MACDs, bill payment, reporting analytics, audit & optimization.

## MOBILE HELP DESK

Single point of contact for all mobility issues with 24/7 mobile help desk support including, but not limited to device support, system admin, app support, carrier issues, and how-to, leveraging our trained mobile service center support team.

## BENEFITS



THE ABILITY  
TO SCALE  
YOUR MOBILITY  
ECOSYSTEM  
GLOBALLY



COST SAVINGS  
LEVERAGING  
MULTI-TIER  
SUPPORT  
OPTIONS



BROAD  
INDUSTRY  
KNOWLEDGE  
AND  
PARTNERSHIPS



STRATEGY  
CONSULTING  
TO ACHIEVE  
BUSINESS  
OBJECTIVES



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